

SERVICE

IN SIGHTS

FALL 2021

*Service Repair News
from your Parts Dealer*



ALL-NEW 2022 HUMMER EV PICKUP

350 Engine
Stands Out

OE ADAS Parts
Make Sense

MY GM
PARTNER
PERKS
Rewards
Redemption
INSIDE

CONTENTS

FALL 2021

2 YOUR GM PARTNERS
Videos help customers understand parts' value

4 YOUR GM PARTNERS
Share in the rewards with my GM Partner Perks

6 GM GENUINE PARTS
350 V8 engines prove to be the power choice

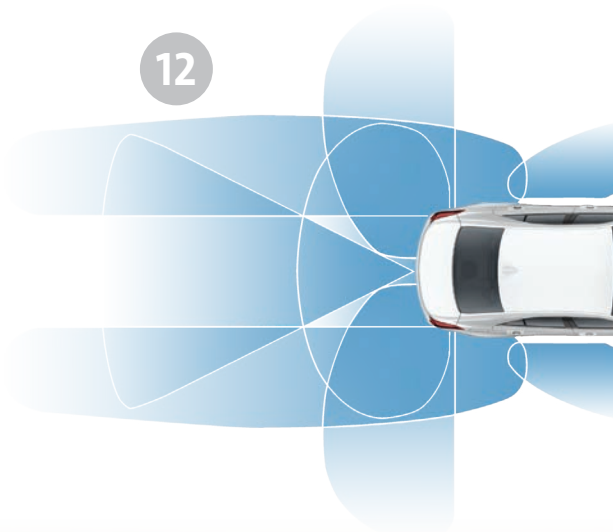
8 PRODUCT SPOTLIGHT
HUMMER EV debuts as world's first supertruck

11 INDUSTRY NEWS
Campaign looks to recruit the techs of tomorrow

12 GM GENUINE PARTS
OE driver assistance systems work to look out for owners

15 INDUSTRY NEWS
Chevrolet Performance hits the road to promote powerplants

12



8

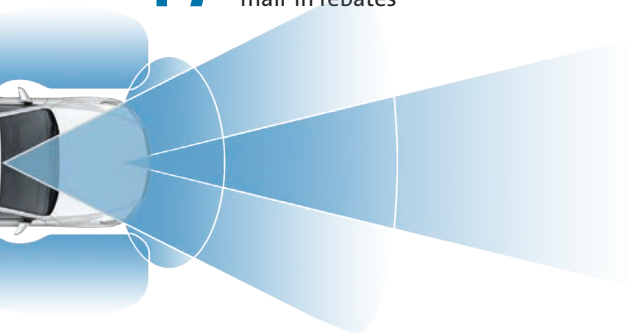


2022 GMC HUMMER EV PICKUP



16 TRAINING
Virtual, in-person courses
keep the emphasis on learning

17 REBATES
See the latest
mail-in rebates



SERVICE

IN SIGHTS

GM ADVISOR

John Juarez

GM ADVISORY BOARD

Adam Dettloff, Jessica Earl,
John Eck, Shelley Francisco,
Lea George, Bob Gollehur,
Marc Hammond, Janet Johnson,
John Latner, Chad Ogden,
Gretchen Sells, Josh Shuck,
Bob Stewart, Jeff Swanson,
Charlie Tadavich, Dale Tripp,
David Wells

EDITOR

Bill Davis

WRITERS

Steve Krause, Amy Lenard,
Mark Spencer

ART DIRECTOR

Mindi Schappach

MAGAZINE DESIGNER

Courtney Okoye

GRAPHIC DESIGNER

Gerald Stein

OPERATIONS

Maureen Walsh

CONTACT US AT

editor@ccainsights.com

Service Insights magazine is published quarterly by General Motors. Address all correspondence to Insights Magazine Editorial Offices, P.O. Box 500, Troy, MI 48007-0500.

© 2021 General Motors. All rights reserved. GM, the GM logo, GM Genuine Parts, ACDelco, Chevrolet, GMC, Buick, Cadillac and the slogans, emblems, vehicle model names, vehicle body designs and other marks appearing in this publication are the trademarks and/or service marks of General Motors, its subsidiaries, affiliates or licensors. All information in the publication is based on the latest information at the time of publication approval. The right is reserved to make changes at any time in prices, rebates or offers. *Service Insights* magazine, General Motors, participating dealers and the publisher of this magazine are not responsible for prices or information printed in error.

TRUE ORIGIN

Certainty Starts Here videos tout benefits of GM Genuine Parts, ACDelco

As a professional in the parts industry, you've seen the benefits of using GM Genuine Parts and ACDelco products time and again, and you understand what a difference they make in vehicle performance.

Now, you can help your customers see the advantages of requesting GM's Original Equipment (OE) parts by sharing the "Certainty Starts Here" video series.

Six videos focusing on GM Genuine Parts and ACDelco categories — OE, Aftermarket, Maintenance, Repair, Collision and Powertrain — highlight why these official GM parts are the best choice on the market for GM vehicles. A seventh video introduces the entire series.

Each video runs about two minutes, during which a host presents a range of parts in a laboratory/warehouse setting. Animated 3D graphics help explain the quality of the parts, all which are designed, engineered, tested and backed by GM.

For the third installment of our coverage on the series, *Insights* is reviewing content for the Collision and Powertrain videos. (You'll find a recap of the other videos in previous issues.)

VIDEO CONTENT REVIEWS



GM GENUINE PARTS AND ACDELCO PRODUCTS are designed and engineered to OE specifications needed to get customers safely back on the road after a collision. Keep a GM vehicle a true GM with safe, proper and complete repairs using OE parts.

Did you know that GM considers collision repair solutions right from the start, when designing a new vehicle? Predetermined fix locations in the front and rear are included in the design so, if something does happen, repairs are easier and technicians don't need to disturb the engine or cabin. Preconstructed assemblies make the process smoother when replacing damaged components.

A pre-prepped GM OE front fascia also ensures that extra layers of paint required by collision repair don't interfere with vehicle safety-system sensors. That's foresight that only true professionals offer.

ALS



DRIVING PERFORMANCE is as unique as the vehicle itself, so it's important to make sure powertrain parts are up to the task. Whether a customer is driving a spirited Corvette or workhorse Silverado, GM Genuine Parts offers replacement transmissions that are specifically calibrated for each model and engine combination.

Generic aftermarket transmissions don't offer that level of detail. In fact, the competition sometimes only offers a single version of a transmission, while GM Genuine Parts offers unique part numbers for every vehicle application, engine combination and model year.

So, when it comes to transmissions, engine assemblies and transfer cases, choose GM Genuine Parts for the same level of quality and attention to detail as those used in the original vehicle. ■

Spread the Word

The Certainty Starts Here
videos are a great way to highlight the benefits of GM Genuine Parts and ACDelco to your customers, so be sure to share them online. Post videos to your website and include them on your social media channels.

Qualified partners can access and download the videos through the ACDelco 1Store or YouTube.

HOW TO EMBED VIDEOS

IF USING YOUTUBE, FIND THE VIDEO YOU'D LIKE TO EMBED, THEN FOLLOW THESE STEPS:

- 1 Click "Share" under the video.
- 2 Click "Embed."
- 3 Copy the HTML code from the box that appears.
- 4 Paste the code into your blog or website HTML.

You can also post the videos directly to Facebook, Twitter or other social media accounts by copying the URL.

REDEEM
MY GM
PARTNER PERKS
POINTS
TO CELEBRATE
A JOB WELL
DONE

A REWARDING EXPERIENCE

Logan Payne understands that a little appreciation goes a long way. Payne, the owner/manager of Payne & Sons Paint & Body Shop in Dallas, was attending a training workshop recently when he decided to treat the trainers, whom he often works with, to a burger lunch using the rewards he earned through the my GM Partner Perks program.

And, it's not the first time Payne has generously shared the program rewards he's earned by purchasing GM Genuine Parts and ACDelco products for his shop.

He's used a prepaid Mastercard several times to send flowers to customers who are upset at the prospect of having to get a new vehicle when theirs is totaled. One time, he purchased a video game system for a body technician who commented that his

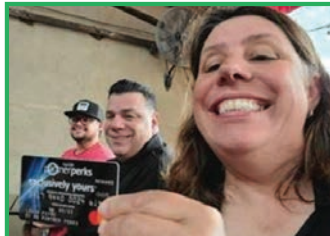
was broken.

"I like to use the rewards as a way to give something back to people," says Payne, who's been actively using his rewards for

about a year. "It's pretty effortless. They keep track of everything for you, including the points you accrue."

Like Payne, all participants in the my GM Partner Perks program have access to a host of benefits designed to increase their bottom line, including rewards and incentives.

Rewards are given based on a points system determined by purchases of GM Genuine Parts, ACDelco products, Chevrolet Performance Parts, and accessories for Buick, Cadillac, Chevrolet and GMC. Depending on your participation level in the program — Perks, Perks+, etc. — participants earn a percentage of the purchase back in points.



Logan Payne (far left) treats trainers to a meal using his my GM Partner Perks rewards.

HOW TO REDEEM POINTS

Points can be redeemed in several ways:


- To request reimbursement for business expenses
- To use toward the purchase of a new GM vehicle
- To redeem for merchandise in a catalog with thousands of items, including electronics, sporting goods, travel, gift cards and more
- To transfer the balance to a GM Partner Perks exclusively yours prepaid Mastercard®* to spend with 150 merchants, including stores, restaurants and travel companies

DID YOU KNOW?

1 point = \$1 in redemption power

regardless of enrollment level

MY GM PARTNER PERKS REWARDS DETAILS

BENEFIT PACKAGE				Single Shop			Multi-Shop
PROGRAM PILLARS				PERKS	PERKS+	PRO PERKS++	PRO PERKS++
<div>REWARDS & INCENTIVES</div> <div></div>	Annual Fee			\$100	\$400	\$700	\$0
	Average Monthly Purchases Required During Program Period			\$0	\$3,000	\$6,000	\$2,000 Avg. per Location
	Rewards	Maint. & Repair	<\$3K	1%	1%	1%	3%**
			\$3K-\$4K	1%	2%	2%	3%**
			\$4K-\$5K	1%	3%	3%	3%**
			>\$5K	1%	4%	4%	3%**
		Collision	0.25%	0.5%	1%	0.5%**	
		Powertrain/ Propulsion	15 Points/Assembly 5 Points/Transfer Case	30 Points/Assembly 15 Points/Transfer Case	30 Points/Assembly 15 Points/Transfer Case	30 Points/Assembly** 15 Points/Transfer Case	
		Growth Bonus*	Y	Y	Y	Y	
	Trade Offers With Streamlined Redemption Process			Y	Y	Y	Y
	Access to Consumer Offers			N	Y	Y	Y

*20% additional rewards for 10% year-over-year growth in purchasing.

**Reward in the form of a rebate.

(See the chart above for the points formulas.)

REDEMPTION IS EASY

To redeem points, go to the mygmpartnerperks.com home page and find the “My Wallet” section at the top. From there, click on the shopping cart icon to get to the catalog where you can select the items you want. Or, click the links for the other rewards benefits and follow the instructions.

Points are automatically deposited at the beginning of each month and can be redeemed at any time.

Remember, my GM Partner Perks members also qualify for a streamlined trade rebate program, so qualified purchases will automatically be tracked online on a quarterly basis — with no need to mail in paper copies. Participants only need to go to the program dashboard and acknowledge the purchases. The rebates are then sent in the form of a prepaid card. ■



For more information on the program, go to mygmpartnerperks.com.

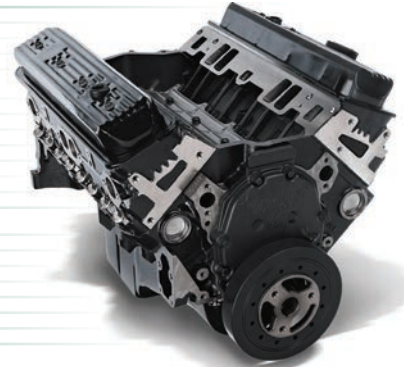
MAKE THE MOST OF YOUR POINTS

Here are a few tips to make it easy to enjoy your rewards:

- **Make sure you're enrolled** in the right program level to gain the best percentage of rewards based on the types of parts you'll purchase and the amount you'll spend.
- **Participants receive** a monthly email with a current points balance as well as a highlighted promotion designed to benefit the business; be sure to review this to take advantage of the offer and your earnings.
- **Keep in mind** that the rewards catalog is continually updated; check in often to see the new offerings.
- **You can create** a rewards wish list on the website and save points for larger items; you'll receive a notification when you reach your goal.
- **You've earned these** rewards by reaching your purchase targets, so use your points to reward yourself or those you appreciate in your life.

*Card is issued by MetaBank®, N.A., Member FDIC, pursuant to license by Mastercard International Incorporated. Mastercard is a registered trademark, and the circles design is a trademark of Mastercard International Incorporated. No cash access or recurring payments. Can be used at select merchants where Debit Mastercard is accepted, see website below. Card valid for up to 24 months; unused funds will forfeit after the valid thru date. Card terms and conditions apply, see www.myprepaidcenter.com/page/eycard-mastercard

IT PAYS TO KEEP IT GENUINE



GM Genuine 350 service engines offer new components, solid engineering

When it's time to replace a 350 V8 powerplant for one of your customers, the GM Genuine Parts OE 350 service engine remains an optimal choice.

Why? The engine and its components are all new — and never remanufactured — from top to bottom, inside and out. With a competitor's product, however, you're never certain what you're getting. Sure, a manufacturer may claim that their product "meets OEM specifications," but the engine may actually utilize undersized/oversized components with tolerances and finishes that fall outside of OEM specs.

A CLOSER LOOK

For example, in a recent teardown exercise of a competitor's engine conducted by a third-party, the following was observed.

The competitor's powerplant employed a **used oil pan** that was simply cleaned and repainted. Oil pans on GM 350 service engines, however, are brand new and include baked-on paint in some applications. The GM oil pan is also manufactured to

critical flatness specifications to help prevent leaks.

When examining the **intake and exhaust valves**, the competitor appears to have strayed from the original GM OE specification by machining their used valve guides to accommodate oversized valve stems. Trying to fit non-standard, oversized parts in an engine can prove difficult and potentially troublesome. Why take that chance when knowing that GM intake and exhaust valves are brand new and meet stringent OE specifications? They're also fully validated and tested by General Motors.

As for **roller lifters**, a competitor may not remove all the imperfections, flaws and dimples that can easily form on these components. And, as you likely know, the surfaces between a lifter roller wheel and a camshaft lobe are critical for smooth operation of a valvetrain. That's why GM 350 service engines come with brand-new roller lifters, assuring an ultra-smooth surface.

EVERY GM GENUINE 350 SERVICE ENGINE COMES STANDARD WITH NEW:

- Cylinder-head and block castings
- Valve covers
- Timing cover
- Harmonic balancer

These new items should mean fewer labor hours for your employees having to swap out parts, as compared with those in a competitor's engine.

THE GM 350 ALSO FEATURES A:

- Race-proven forged steel crankshaft
- 4-bolt main block
- Mechanical fuel pump-capable block
- No core charge
- Three available variants: Gen1 (part #12691671), Gen1e LD (part #12691673), and Gen1e HD (part #12691672)

GM-ENGINEERED AND TESTED

Being a GM OE product, of course, the 350 engine is fully designed and engineered by General Motors and incorporates the very latest in GM engineering technology and product enhancements for reliable, long-lasting performance. The powerplant is also tested to stringent GM validation standards and undergoes an 18-step quality regimen as part of the OE part-validation process.

And, to help ensure quality, it endures critical end-of-the-line testing to verify proper torque-to-turn, compression and oil-pressure specifications.

OIL PAN

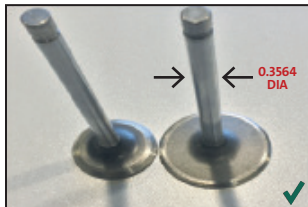


GM
GENUINE
PARTS

COMPETITOR



INTAKE & EXHAUST VALVES

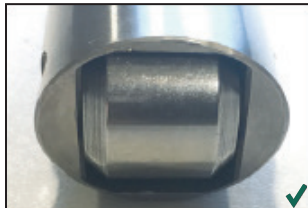


GM
GENUINE
PARTS

COMPETITOR



ROLLER LIFTERS



GM
GENUINE
PARTS

COMPETITOR



NATIONWIDE WARRANTY

Because of the inherent quality and testing that goes into 350 engines, as well as the confidence GM has in them, each one comes with a nationwide 3-year/100,000-mile Limited Warranty.* The 350 service engine is also easily accessible through GM Genuine Parts' vast nationwide distribution network.

For additional details, visit gmgenueparts.com. ■

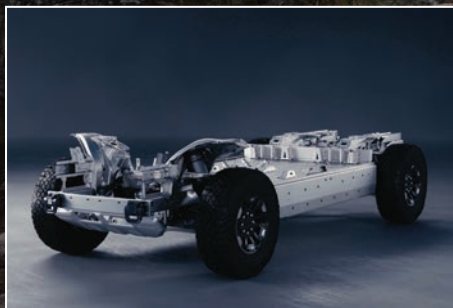
*Contact seller for limited warranty part details, qualifications, and possible labor coverage.

PLUGGED

New **GMC HUMMER EV** will electrify customers this fall

As the world's first all-electric supertruck, the revolutionary new 2022 HUMMER EV Pickup is certain to amp up excitement among consumers, off-roaders and gearheads alike. This brawny, yet remarkably efficient, GMC charges into dealerships this fall.¹

Complementing the GMC HUMMER EV Pickup, the GMC HUMMER EV SUV is scheduled to arrive in early 2023.



WHERE POWER AND EFFICIENCY EMBRACE

Packing an expected eye-popping, GM-estimated up to 1,000 hp and 11,500 lb.-ft. of torque (Edition 1), the HUMMER EV Pickup employs GM's new Ultium battery technology along with three electric-drive motors. They combine to deliver amazing muscle and a blazing 0-60 mph time of approximately three seconds (GM-estimated: Edition 1), thanks to the driver-selectable Watts to Freedom launch mode.²



ALL CLEAR

Combining a track width of 73 inches with a standard ground clearance height of 10.1 inches (11.9 inches in Terrain Mode³ and up to 15.9 inches with available Extract Mode⁴), and featuring specially designed 35-inch Goodyear® Wrangler Territory tires, the GMC HUMMER EV Pickup is engineered to overcome tough, off-pavement obstacles while providing the optimal balance of on- and off-road performance.

¹ Edition 1 only.

² Read the vehicle Owner's Manual for important feature limitations and information.

³ Requires Air Ride Adaptive Suspension; standard on Edition 1, EV^{2X} and EV^{3X} Pickup.

⁴ Late availability. 2022 model year Edition 1 will require a no-charge software update. Software update available to all vehicles equipped with Air Ride Adaptive Suspension. Limited to low speeds. Read the vehicle Owner's Manual for important feature limitations and information.

IN



CHARGING

The HUMMER EV Pickup is the first fully electric vehicle in GMC's portfolio and boasts an 800-volt, up-to-350kW DC fast-charging capability that can provide up to a GM-estimated 100 miles in 10 minutes (Edition 1).⁵



4-WHEEL STEER

Offering nimble maneuverability, the GMC HUMMER EV Pickup's available 4-Wheel Steer system comes with three selectable settings, including available Crab Walk, which turns the rear wheels at the same angle as those in front (up to 10 degrees) at low speeds.⁶ This allows for diagonal movement of the vehicle and an even greater range of maneuverability in tight off-road conditions.

Continued on next page >

⁵ GM estimate. Actual charge times will vary based on battery condition, output of charger, vehicle settings and outside temperature. Requires use of public 800-volt DC fast chargers.

⁶ Limited to low speeds. Read the vehicle Owner's Manual for important feature limitations and information.



ULTRAVISION

The GMC HUMMER EV Pickup's cleanly styled cabin comes outfitted with engaging user-experience technologies, providing a unique combination of innovation and convenience. Available UltraVision, for example, offers up to 18 camera views on the HUMMER EV Pickup,⁷ including standard HD Surround Vision. It also utilizes waterproof underbody forward- and rear-facing cameras for real-time views of the terrain to help drivers see the best line along the trail.



HIGH-DEF SCREENS

To keep GMC HUMMER EV Pickup pilots in the know, this intelligent high-tech GMC sports a high-definition 12.3-inch diagonal color Driver Information Center as well as a center-mounted 13.4-inch diagonal color touchscreen that keeps customizable data, settings and controls within the driver's convenient reach and optimal line of sight.

⁷ Some camera views require available accessory camera and installation. Not compatible with all trailers. See your dealer for details. Underbody cameras are standard on Pickup Edition, 1, available on EV^{EX} and EV^{EX}. Safety or driver-assistance features are no substitute for the driver's responsibility to operate the vehicle in a safe manner. The driver should remain attentive to traffic, surroundings and road conditions at all times. Visibility, weather and road conditions may affect feature performance. Read the vehicle Owner's Manual for more important feature limitations and information.



SCOUTING OUT TALENT


NEW INITIATIVE HELPS IN RECRUITMENT AND TRAINING OF SERVICE TECHS

GM recognizes the value and skill that certified technicians bring to the table and the impact the technician shortage is having on the industry. Retaining and recruiting talent to sustain the quality of work being provided to customers is critical for automotive aftermarket businesses to remain profitable.

GM's **Bring Us Your Talent** campaign puts the spotlight on technicians while highlighting the opportunities to those who may be interested in this position.

The campaign kicked off in May with a particular focus on Skilled Trades Day. It is geared at raising awareness and increasing the number of people interested in automotive technician careers.

If your shop is like most, finding and retaining top tech talent is an ongoing challenge. To help you with this, marketing assets and supporting materials can be found at the ACDelco 1Store by searching #BringUsYourTalent or #Technician Recruitment. An activation guide is also available to outline the program and offer various best practices and resources. ■



Scan this QR code to see how GM and our aftermarket partners promote the benefits of being a technician, and to learn more about the GM Automotive Service Educational Program (ASEP) schools in your area.

THEY'RE THERE TO ASSIST

Custom-tailored for each vehicle, GM ADAS parts deliver the same fit, form and function as the factory originals

With advanced driver assistance systems (ADAS) becoming increasingly common on today's vehicles, your facility should get to know more about these high-tech safety features.¹

From Forward Collision Alert and Adaptive Cruise Control to Rear Cross Traffic Alert, these sophisticated technologies employ various cameras, sensors and modules, including radar, to help alert drivers of potential dangers while on the go.

To help you properly service these systems, GM Genuine Parts has a line of OE ADAS parts, available through GM dealers and aftermarket providers. They include:

- FRONT VIEW CAMERAS
- SIDE OBJECT DETECTION MODULES
- PARK ASSIST SENSORS
- SENSING AND ALERT MODULES

¹ Safety or driver assistance features are no substitute for the driver's responsibility to operate the vehicle in a safe manner. The driver should remain attentive to traffic, surroundings and road conditions at all times. Visibility, weather and road conditions may affect feature performance. Read the vehicle owner's manual for more important feature limitations and information.

Of course, like all GM OE products, ADAS parts are fully designed, tested and backed by General Motors and provide the same fit, form and function as those used on production vehicles. What's more, they're developed as a system to work together cohesively and to seamlessly communicate with each other.



GM OE ADAS FRONT CAMERA MODULES

GM OE ADAS Front Camera Modules, for example, are custom-tailored for each vehicle via platform-specific calibrations, which, among other benefits, enable engineers to better calibrate them based on specific engineering targets.



"If a vehicle is equipped with Automatic Emergency Braking, we program the camera to activate braking, and the camera can also command steering to support Lane Keep Assist, if equipped, to help the driver avoid or mitigate a collision," says Darren Khan, GM camera technical specialist.

"The cameras are also tuned to the GM electrical environment, which

includes specific communication and cybersecurity components."



RADAR SENSORS

As with the cameras, GM OE radar sensors are engineered to operate with GM electrical architecture and are calibrated specifically for each vehicle platform. They're also designed with unique antennae patterns to help reduce internal reflections and enhance performance.



Taking development a step further, GM engineers — such as Jeff Clark, a radar technical specialist — even examine how nearby parts may affect a radar system's performance.

"Our sensors are tuned and validated alongside the OE parts that are located directly in front of them, such as the vehicle's grille, bumper fascia and emblem," Clark says. "All of them must comply with GM specs to ensure that the radar functions properly. The various surfaces of the vehicle must comport with GM engineering criteria as well."

Continued on next page >

Even a vehicle's paint — its type and thickness, for example — is carefully specified so that the radar can successfully penetrate it and operate correctly.

Matching these precise specifications is why it's important for collision shops to use GM Genuine Collision Parts when replacing a grille, bumper fascia or other body part on an ADAS-equipped vehicle.

Also, keep in mind that after servicing an ADAS component or a related body part, such as a bumper or grille, service centers should recalibrate the ADAS with the latest software and properly align the camera(s) and radar sensors to ensure proper functionality.



EXTENSIVE TESTING

In addition to the above, GM ADAS parts also undergo a comprehensive product validation procedure. Every part, for example, must adhere to GM's GMW3172 environmental durability standards to help ensure a quality product and reliable, long-term performance. This requires extensive analysis on how heat, vibration, salt spray,

water exposure, chemical exposure, thermal shock and other environmental factors can affect each component.

GM OE cameras, for instance, are scrutinized

under extreme temperatures, ranging from -40 C to 105 C, to make sure they're capable of functioning properly in all types of environments.

"This helps ensure that the parts deliver robust

quality and reliable performance — even in punishing conditions — for the life of the vehicle," Khan says.



WARRANTY

Not surprisingly, because of the confidence GM has in the quality and performance of its new ADAS product line, GM Genuine Parts proudly backs these parts with a 24-month, unlimited-mile Limited Warranty.²

From GM's proven design and testing to custom-tailored parts, and a GM-backed warranty, GM Genuine ADAS parts give both you and your customers the OE advantage. ■

² Contact seller for limited warranty part details, qualifications, and possible labor coverage.



ON THE ROAD AGAIN

Chevrolet Performance Mobile Tour returns to major enthusiast events

Back on tour after a 12-year hiatus, the Chevrolet Performance team made its way around the country in 2021 to promote the brand's product portfolio and interact with enthusiasts interested in the latest offerings.

The Chevrolet Performance Mobile Tour set up shop at seven major events attracting highly qualified builders and die-hard hot-rodders, the brand's core customer base. Many of the shows set record attendance figures and saw more cars and trucks than usual.

Several Chevrolet show vehicles and free-standing displays were highlighted under the Chevrolet Performance tent, where attendees were very interested in the LS and LT engines.



Products featured on the tour included a variety of high-performance crate engines, transmissions, Connect & Cruise crate powertrain systems and related components.

Having a presence at these shows allows Chevrolet Performance to support dealers there and gain insight on customer interests and industry trends.

One more show will take place Nov. 19-21 in Scottsdale, Arizona, at the 24th Speedway Motors Southwest Nationals in conjunction with Goodguys Rod & Custom Association.

SPONSORSHIP BRINGS VISIBILITY

A sponsorship between Chevrolet Performance and the Goodguys Rod & Custom Association, which organizes many top hot rod and custom car events, was front and center at the 2021 shows.

Not only did the mobile tour appear at Goodguys events, but Chevrolet Performance was also the official



sponsor of a special event area for the "Goodguys Chevrolet Performance Builder of the Year Awards" recognizing the top builders for a GM vehicle and non-GM vehicle from each show.

One winner from each category will be selected at the end of the year and receive a Chevrolet Performance Connect & Cruise crate powertrain system. ■

ALL SYSTEMS GO

New training focuses on Advanced Driver Assistance and Tire Pressure Monitoring systems

Two courses are now available to provide the latest information on Advanced Driver Assistance Systems and Tire Pressure Monitoring Systems. Both classes are offered as in-person seminars (SM) or virtual seminars (VS).



HERE'S A LOOK AT WHAT YOU'LL LEARN WITH EACH COURSE:

Advanced Driver Assistance Systems (SEL0401SM/VS)

Find the most up-to-date information available on many Advanced Driver Assistance Systems, including Forward Collision Warning, Automatic Emergency Braking, Lane Keep Assist, Lane Departure Warning, Adaptive Cruise Control, Park Assist and others.* Coursework covers the operation, diagnosis and servicing of the systems and their components, as well as similar systems offered by other Original Equipment Manufacturers (OEMs).

Tire Pressure Monitoring Systems (SSS0201SM/VS)

Learn more about the Tire Pressure Monitoring Systems (TPMS) installed on various vehicles, with an overview of direct and indirect systems as well as a review of federal regulation and repair compliance requirements. Coursework covers the operation, diagnosis and servicing of the systems and their components, as well as similar systems offered by other OEMs.



See the 2021 ACDelco Training Course Catalog at acdelcotraining.com for a complete look at available courses.

Plus, you'll receive additional details on topics such as winter/accessory wheel fitment and TPMS tools as well as parts and informational resources. ■

*Safety or driver assistance features are no substitute for the driver's responsibility to operate the vehicle in a safe manner. The driver should remain attentive to traffic, surroundings and road conditions at all times. Visibility, weather and road conditions may affect feature performance. Read the vehicle owner's manual for more important feature limitations and information.

FALL PRO PACK OFFERS

for Professionals on the full line of GM Genuine Parts and ACDelco Brake Pads, Shoes, Rotors, and Drums, plus other select parts.



Visa® Prepaid Card mail-in rebate* in the amount of:

\$4

On the purchase of any GM Genuine Parts GM OE Axle, Prop Shaft, or Differential

On the purchase of any GM Genuine Parts GM OE (ACDelco GM OE) Shock or Strut

On the purchase of a set of GM Genuine Parts GM OE (ACDelco GM OE) Brake Pads or Shoes

On the purchase of any GM Genuine Parts GM OE (ACDelco GM OE) Brake Rotor or Drum

\$2

On the purchase of a set of ACDelco Gold (Professional) Brake Pads or Shoes

On the purchase of a set of ACDelco Silver (Advantage) Brake Pads or Shoes

On the purchase of any ACDelco Gold (Professional) Brake Rotor or Drum

On the purchase of any ACDelco Silver (Advantage) Brake Rotor or Drum

\$1

On the purchase of any GM Genuine Parts GM OE or ACDelco Gold (Professional) Bearing or Hub Assembly

my GM
partnerperks

Members earn points on GM parts purchases plus additional benefits.

streamlined rebate redemptions
exclusively with:



Visit gmpartsrebates.com to create your account and submit your rebates online, or visit gmgenueparts.com or acdelco.com for more information.

CERTAINTY STARTS HERE.

*Mail-in rebate available only to Independent Service Centers, Body Shops, or Commercial Fleets with a U.S. mailing address. Limit 15 rebates per part category per business. Not available with some other offers. Government and municipal fleets are excluded. Allow 6 to 8 weeks from promotion end date for delivery of Visa Prepaid Card. Visa Prepaid Card will be issued in the business name. My GM Partner Perks members that have accepted the terms and conditions receive streamlined, automatic rebate redemptions. Visit your my GM Partner Perks dashboard or see gmpartsrebates.com for complete details, eligible parts, and rebate form, which must be postmarked or submitted online by 1/15/22. Offers end 12/31/21.



